

Evergy warns of latest scam

(KNZA)--Evergy is warning customers about the latest scam that has developed with online searches for the utility company.

Scammers are targeting customers who use a search engine to find out how to contact Evergy. They may use search terms such as “pay Evergy,” “Evergy bill,” or “Evergy electric.” They are then shown ads with fake websites and phone numbers to call, with a scammer waiting on the other end to get personal and credit card information.

Evergy officials say there are several steps you can take to protect yourself: Don’t assume the information on your caller ID is always accurate. Never give out personal/financial information over the phone unless you know for a fact with whom you are dealing. Don’t hesitate to hang up the phone and contact us. Always ensure you are paying your bill through the legitimate Evergy website.

Customers who come across a fake site are urged to report the ad to the search engine and to Evergy.

Many Signals Communications