NPPD warns of scam attempts

(KLZA)-- The Nebraska Public Power District is warning customers to be wary of scammers demanding payment or your power will be disconnected.

The scammers call telling the customer their bill must be paid immediately or the power will be hut off. Several methods of payment are recommended.

At times the scammers caller-ID is falsified so it appears to originate from the utility company.

NPPD reminds customers that they do not ask for payment over the phone; Do not ask customers for credit card numbers or demand payment with a pre-paid card. Do not go door-to-door demanding payment and do not appear or request from Zelle, Venmo, PayPal or Apple Pay.

If you receive an urgent call requiring immediate action to prevent disconnect of your electric service, hang up the phone and call the NPPD Customer Service Specialists at 1-877-ASK NPPD.

Many Signals Communications