

Holton Hospital named top Critical Access Hospital
(MSC News)- Holton Community Hospital has been named one of the top 20 critical access hospitals (CAHs) for patient satisfaction/perspective in the country.

The top 20 CAHs, including Holton Community Hospital, scored best among CAHs as determined by the Chartis Center for Rural Health for patient satisfaction/patient perspective. The rankings were recently announced by the National Rural Health Association (NRHA).

An awards ceremony will be held during [NRHA's Critical Access Hospital Conference](#) in September in Kansas City, Mo.

The top 20 CAHs have achieved success in overall performance based on a composite rating from eight indices of strength: inpatient market share, outpatient market share, quality, outcomes, patient perspective, cost, charge, and finance. This group was selected from the Chartis Center for Rural Health's 2022 top 100 CAH list, which was released earlier this year.

The top 20 CAH best practice recipients have achieved success in one of two key areas of performance:

Quality index: A rating of hospital performance based on the percentile rank across rural-relevant process of care measures.

Patient perspective index: All hospitals in the study are evaluated across all 10 HCAHPS domains. Each hospital's performance across these 10 metrics is aggregated and ranked against rural peers nationally. The Top 20 CAHs are recognized for the outstanding patient satisfaction they provide.

"Holton Community Hospital is proud of the efforts of the medical providers and staff who have contributed to our hospital achieving this designation," says hospital Chief Executive Officer, Carrie Saia. "Our results as a top performer in patient satisfaction during a time when healthcare was so challenged to provide care, is such a high honor. On behalf of the Board of Directors, our organization could not be more honored to pay tribute to our staff who provide this culture to our community each and every day."