

Doniphan Co 911 dispatch system to be upgraded

(KNZA)--The Doniphan County 911 dispatch system will be upgraded.

The Doniphan County Commission voted Monday to enter into an agreement with the Kansas 911 Coordinating Council to upgrade the county's dispatch system to Next Generation 911 at a cost not to exceed \$36,000 annually, with the cost to be paid from the the 911 surcharge fund.

The agreement was presented by Register of Deeds/911 Coordinator Susan Shuster and Undersheriff Mark Allen.

According to the unofficial meeting minutes, the system upgrade will eliminate ring delay when dialing 911, enhance mapping location for 911 calls and provide the ability to text and communicate through cellular phone with dispatch. In addition, in the event the county's dispatch center is not available, 911 calls will be answered by a central dispatch service operated by the Kansas 911 Coordinating Council.

Shuster said 91 of the state's 105 counties have entered into agreements for Next Generation 911 services.

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