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Westar Alerts Customers To Fraudulent Calls

(KAIR)--Westar Energy is warning customers to be on alert for fraudulent calls from scammers claiming to be employees of the company.

According to a release from Westar, in most cases, the caller asks for a pre-paid debit card or a pre-paid Green Dot card to avoid disconnection of services. Westar Spokeswoman Gina Penzing says that Westar will never ask a customer to purchase a pre-paid card to avoid disconnection.

Penzing adds that the scammers may use the name of a local employee and provide what seems to be a valid employee number. For past due accounts, calls from Westar requesting payment are never made on the same day as the disconnection.

If a customer receives a call that is suspicious, they should hang up and call the Westar Energy Customer Relations Center at 1-800-383-1103. Suspicious activity can also be reported to your local law enforcement agency.

Many Signals Communications